

## Safeguarding Your Health on Your Journey

As the world's premier network of destination management companies, AKORN has defined the art of providing security and comfort in the world's most inspiring destinations – and with our enhanced health and safety protocols, we're uniquely qualified to protect your wellbeing when you travel with us..



### **Our more than 55 local offices work tirelessly with our partners behind the scenes.**

Our local staff have longstanding relationships with suppliers including restaurants, hotels, boats, transportation providers and venues. These partners know our exacting standards and have been fully vetted by our staff to make sure they comply with all local regulations regarding health and hygiene.



### **We're adhering to best practices for cleanliness and disinfection.**

We follow the guidelines established by the leading health experts (including the World Health Organization) to minimize any opportunity for coronavirus exposure during your journey. We'll have hand sanitizer readily available, ensure enhanced cleaning in hotels and restaurants and sanitize vehicles at every arrival and departure (with a focus on high-frequency touchpoints such as door handles).



### **We follow the health and safety protocols required for your journey.**

All protocols involving physical distancing, vaccinations, masking, testing and other safety practices are carried out in accordance with up-to-date local regulations and service provider requirements, and are clearly communicated both before and during your journey.



### **Our local guides and staff work together to help safeguard your wellbeing.**

In addition to being experts in your region's culture, history and wildlife, your guides are fully versed in your destination's health regulations as well as AKORN's practices and protocols. Working alongside other AKORN staff, they oversee the many procedures that go into making your journey safe, from confirming a restaurant is freshly cleaned before you arrive to ensuring your luggage is always handled appropriately between destinations.



### **All guides and staff follow rigorous health and safety procedures.**

Everyone involved in running your journey – from the guides you travel with to the drivers, baggage handlers and others behind the scenes – observes a strict, round-the-clock health and safety regimen, including regular staff health and temperature monitoring. AKORN staff wear masks and additional personal protective equipment based on local regulations and conditions.



### **We facilitate in-country COVID-19 testing and provide round-the-clock support.**

AKORN's worldwide network of local offices has the contacts and knowledge to support you throughout your journey, from coordinating COVID-19 testing (for travelling between countries and returning home) to answering any questions you have during your journey. Our local offices are experienced in handling any situation and have the contacts and knowledge to support guests 24/7.

AKORN meets or exceeds the travel industry's latest global health and safety protocols.



Safe Travels is established by the World Travel & Tourism Council.