

PORT QUESTIONNAIRE

NAME OF PORT: Callao

Phonetic pronunciation: **cay-YA-o**

Is this port city the same as the Cruise Line's advertised destination? Yes No

Please provide a brief OPERATIONAL port description

Callao, Peru's principal port, is a multi-purpose terminal which, as well as receiving passenger ships, also handles over 60% of Peru's cargo shipping traffic. Weather conditions in Callao are excellent, with no extremes of temperature, virtually no rain, and low winds, making cruise operation in the area simple. Service is provided 24 hours a day, 365 days a year and the close proximity of the port to Lima's international airport offers some of the best domestic and international flight connections anywhere in Latin America.

PORT SPECIFICS:

Actual Name of Port (i.e. what a guest would tell a taxi driver): **Callao Port/Puerto del Callao**

Do ships dock or anchor? **Dock**

Is this port convenient for Turnarounds? Yes No

Is there a covered and secure luggage holding area? Yes No

Is this primarily a passenger or container port? **Both**

If docking, are there preferred berths? Yes No

If so, please elaborate: **5B is preferable - closer to port's shops and telephones**

Is there a terminal building? Yes No

Does the local Tourist Board provide services at the port? Yes No

Can we provide personnel for onboard tourism information? Yes No

DISTANCES (please use kilometers throughout the form)

Port to City Center: **10km**

Gangway to coaches (tour or shuttle): **5 to 100 mtrs**

Gangway to port entrance or terminal: **500 mtrs**

Is it walking distance from the pier to City Center? Yes No

PIER FACILITIES

Are phones available on the pier? Yes No

If so, are phone cards needed? Yes No

Can phone cards be purchased on the pier? Yes No

Is Internet service available on the pier? Yes No

Are there any issues on the pier that affect wheelchairs? **No**

TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch? **Easy**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **Yes**

How do guests reach the coaches? **Walk across pier**

What is the approximate walking distance to coaches? **5 to 100 mtrs**

TRANSPORT

SHUTTLES

Is shuttle service required? Yes No

Are complimentary shuttles provided by the port? Yes No

Does the port require shuttling guests to the terminal / port entrance? Yes No

If so, how often and efficiently do port shuttles run? **On request**

Can we supply shuttle service on request? Yes No

Are complimentary shuttles offered by local businesses? Yes No

Does the port provide dedicated crew shuttles? Yes No

Do local businesses provide dedicated crew shuttles? Yes No

What is the recommended shuttle drop-off point? **Miraflores**

What is the distance from port to drop-off? **25 kms**

In normal traffic conditions, what is the drive time from port to drop-off? **45 minutes**

Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **No**

Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **Yes**

In this region, are public restrooms common? Yes No

TAXIS

Are taxis normally readily available at the port? Yes No

Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **Authorized taxis wait on pier**

Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes No

Are most of the taxis good quality cars? Yes No

What is the hourly rate? **US\$ 10.-**

What is the taxi rate from the pier to City Center? **US\$ 10.- one way**

Are multiple currencies accepted? Yes No

Credit cards? Yes No

Would the taxi usually use the meter for cruise guests? Yes No

Are there unofficial taxis of which the guests should be made aware? Yes No

If so, please elaborate: **Throughout Lima unofficial taxis are in operation and should not be used for security reasons.**

PRIVATE CARS

Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **They can drive directly to the pier/gangway if they are in possession of a pre-authorized permit**

Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **Yes, upon request**

Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **Driver AND guide are recommended**

PRIVATE ARRANGEMENTS

Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? If so, please describe: **No**

PUBLIC TRANSPORT

Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **No**

Are there any serious safety or health concerns about using public transportation in this port? If so, please detail: **Public transport is not recommended for tourists**

DESTINATION DETAILS

Please provide a DESTINATION description that would be useful for marketing purposes.

Lima, the Capital of Peru was founded on 18th January 1535, by Spanish Conquistador Francisco Pizarro, and quickly became known as the City of the Kings. Within 70 years it was the most important city in the Spanish-American empire, and was the focal point for European trade and cultural activity in the region. Churches, mansions, palaces and Cathedrals filled the city, many of which still stand today. Once a bastion of European South America, Lima filled with immigrants from the Peruvian countryside in the 1940s and is now, with a population of around 9 million inhabitants, a melting pot of all Peru's diverse cultures. Meanwhile, due to its old buildings and museums, UNESCO has made Lima a World Heritage site, making it the ideal launch pad for any visit to Peru. Lima overlooks the Pacific Ocean, and is subject to two well defined seasons: winter, from May to September, with temperatures dipping to 18°C with overcast skies and high humidity; and summer, from November through March, with sunny days and temperatures often topping 30°C. As Lima is in a desert, rain is extremely rare. For the tourist, Lima is a mixture of old world grandeur, and new world hustle. Museums, historic buildings and modern restaurants, archaeological sites and cultural interest are among its chief attractions. More specifically, in Lima one must visit the Plaza Mayor, (or Main Square), the Cathedral (which houses Pizarro's remains), the Monastery of San Francisco with its famous catacombs, and at least one of the Gold, Archaeological, Larco Herrera, National or Osma Museums. Day trips outside the city include, the ruins of Pachacamac, the Nazca Lines (flying), as well as being the starting point of visits to the wine region of Ica, Pisco and the wildlife of Paracas, (some 3 hours' drive south of the city).

CURRENCY

What is the local currency? **Nuevo Sol**

- Are US Dollars accepted? Yes No
- Are GBP accepted? Yes No
- Are Euros accepted? Yes No
- Are there exchange facilities on the pier? Yes No
- Are credit cards readily accepted? Yes No

TELEPHONE

Country Code: **+51**

City Codes:	City Name	Code
	Lima	1
	Cusco	084

VISA INFORMATION

Do any nationalities require visas to enter this port? Yes No

If so, please list: **Mexican and Turkish nationals currently require visas to enter Peru. Most North, Central and Southern American or European citizens do not require a visa. Please enquire with local Peruvian embassies and consulates for the most up to date information.**

Are ship blanket visas available for this port? Yes No

MONTHLY TEMPERATURES & RAINFALL

Average monthly temperatures and rainfall for each month of the year:

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Degrees Centigrade	26	27	27	25	22	20	19	19	20	20	22	24
Centimeters	0	0	0	0	.03	.04	.07	.06	.03	0	0	0
Degrees Fahrenheit	79	81	81	77	72	68	66	66	68	68	72	75
Inches	0	0	0	0	0	0	0	0	0	0	0	0

IMPORTANT HOLIDAYS AND FESTIVALS

2007 dates, events and possible effect of a ship call

Date	Event	Effect on ship call
July 28, July 29	Fiestas Patrias (Independence day)	Processions and parades may close some roads in Lima
October 18	Procession of Our Lord of Miracles	Religious processions in the center of Lima may close some roads
January 1	New Year's Day	Some shops, restaurants and museums closed
April 5, April 6	Easter Week	Some shops, restaurants and museums closed
May 1	Labour Day	Some shops, restaurants and museums closed
December 25	Christmas Day	Some shops, restaurants and museums closed

IMPORTANT SERVICES

	Name	Hours of Operation	Distance from Port (km)
Airport	Aeropuerto Internacional Jorge Chávez		7km
Churches			
Catholic	Various in Central Lima	Various	10km
Synagogue	Chabad Lubavitch de Peru	7am/2pm/8:30pm	15km
Mosque	N/A		
Protestant	Various in Southern Lima	Various	20km
Nearest Banks/ATM	Various in Central Lima	9am - 6pm Mon-Fri + Saturday Mornings	10km
Post Office	Various in Central Lima	8am - 8pm	10km
Internet Services	Miraflores Area (Southern Lima)	Various	25km

ATTRACTIONS AND ACTIVITIES

The top five (5) cultural and historic points of interest:

	<i>Name</i>	<i>Distance from Port (km)</i>
1	Historical Center of Lima	10km
2	Larco Herrera Museum	15km
3	Gold Museum	35km
4	Archaeological Museum	10km
5	Ruins of Pachacamac	40km

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
GOLF	None currently open to public		
SWIMMING BEACH - 1	Use of beaches around Lima not recommended		
Nearest bicycle rental	Various in Southern Lima	Various	25km
Nearest scooter/moped rental	N/A		

HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
two 5-star hotels	Miraflores Park Hotel	25km
	JW Marriott	25km
two moderate hotels	Jose Antonio Hotel	25km
	Hotel Melia	15km
5-star resort/spa	None in close proximity to Lima	
moderate resort/spa	None in close proximity to Lima	

SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **Generally shops are open 7 days**

Are there any genuinely unique items for purchase in this region? (e.g. pearls, tanzanite, woolens, olives, etc.) **A variety of artisan handicrafts are unique to Peru**

Can personal shoppers be booked through us? Yes No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port: **large Indian Markets selling a wide variety of typical Peruvian souvenirs in La Marina (30 minute drive) and Miraflores (45 minute drive)**

DINING

Three (3) recommended restaurants:

<i>Name</i>	<i>Distance from Port (km)</i>
Rosa Nautica	25km
Huaca Pucllana	22km
Casa Hacienda Moreyra	20km

Please list any local food specialties: **Seafood (particularly ceviche) and a variety of delicious 'Creole' food, unique to the coastal region of Peru**