

PORT QUESTIONNAIRE

NAME OF PORT: Port Said

Alternate spelling(s), if applicable: **Borsaid**

Phonetic pronunciation: **Porsaid**

Is this port city the same as the Cruise Line's advertised destination? Yes No

Please provide a brief OPERATIONAL port description (approximately 50 words)

Port Said lies to the northern entrance of the Suez Canal. It is considered one of the most important Egyptian ports due to its distinctive location on the entrance of the most significant waterway in the world (The Suez Canal) and in the middle of the biggest merchant shipping line between Europe and the east. It is moreover the biggest transit port in the world.

PORT SPECIFICS:

Actual Name of Port (i.e. what a guest would tell a taxi driver): **Meena Port Said**

Do ships dock or anchor? **Offers dock or anchor**

Is this port convenient for Turnarounds? Yes No

Is there a covered and secure luggage holding area? Yes No

Is this primarily a passenger or container port? **Both**

If docking, are there preferred berths? Yes No

If so, please elaborate: **Berth# 1 - 2 - 3 - 4 - 5 - 6**

If anchoring, are there preferred tender landings? Yes No

Is there a terminal building? Yes No

Does the local Tourist Board provide services at the port? Yes No

Can we provide personnel for onboard tourism information? Yes No

DISTANCES (please use kilometers throughout the form)

Port to City Center: **2.5 kilometers**

Gangway to coaches (tour or shuttle): **100 meters, however this can be more depending parking points**

Gangway to port entrance or terminal: **100 meters**

Is it walking distance from the pier to City Center? Yes No

PIER FACILITIES

Are phones available on the pier? Yes No

If so, are phone cards needed? Yes No

Can phone cards be purchased on the pier? Yes No

Is Internet service available on the pier? Yes No

Are there any issues on the pier that affect wheelchairs? **N/A**

TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch? **It is easy for tour dispatching**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **Yes, there is space for the coaches to line up efficiently**

How do guests reach the coaches? **Across from gangway**

What is the approximate walking distance to coaches? **100 meters, depending on parking points**

TRANSPORT

SHUTTLES

- Is shuttle service required? Yes No
- Are complimentary shuttles provided by the port? Yes No
- Does the port require shuttling guests to the terminal / port entrance? Yes No
- Can we supply shuttle service on request? Yes No
- Are complimentary shuttles offered by local businesses? Yes No
- Does the port provide dedicated crew shuttles? Yes No
- Do local businesses provide dedicated crew shuttles? Yes No
- What is the recommended shuttle drop-off point? **N/A**
- What is the distance from port to drop-off? **N/A**
- In normal traffic conditions, what is the drive time from port to drop-off? **N/A**
- Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **N/A**
- Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **Yes, because drivers do not speak English and won't be able to communicate with the passengers regarding areas they can visit, distances, the timing and other information that can be helpful for the passengers.**
- In this region, are public restrooms common? Yes No
- If so, do they require local currency? Yes No

TAXIS

- Are taxis normally readily available at the port? Yes No
- Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **They will be waiting near to the port gate**
- Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes No
- Are most of the taxis good quality cars? Yes No
- What is the hourly rate? **Taxis are not metered, therefore it is always recommended to deal with the Taxi driver regarding the charge for the pre-designated route before boarding. Also please note that Taxi Drivers do not speak English well.**
- What is the taxi rate from the pier to City Center? **10\$**
- Are multiple currencies accepted? Yes No
- Credit cards? Yes No
- Would the taxi usually use the meter for cruise guests? Yes No
- Are there unofficial taxis of which the guests should be made aware? Yes No

PRIVATE CARS

- Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **Private Cars will drive the guests near the Port Gate.**
- Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **Must come from Cairo**
- Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **Taxi drivers do not speak English well, and in Egypt there is no Driver/Guide service. Therefore it is recommended to hire driver and guide.**

PRIVATE ARRANGEMENTS

- Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? **N/A**

PUBLIC TRANSPORT

Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **Public transportation is not recommended**

- Are there any serious safety or health concerns about using public transportation in this port? If so, please detail: **There is public transportation like buses, mini-buses and trains, however they are not recommended at all for the guests.**

DESTINATION DETAILS

Please provide a DESTINATION description that would be useful for marketing purposes. (approximately 100 words)
By the late 19th century Port Said had developed into an important port with consulates from all the major maritime powers. Much of the city was built on a section of nearby Lake Manzala that was reclaimed by landfill. It is also a popular summer resort for Egyptians; the beaches are lined with vacation bungalows, and dozens of two-person horse-carriages or "caleches" offer a pleasant way to get around town. This is a perfect way to see the colonial architecture of the 19th-century town center.

Port Said also holds a little-known link to New York City in the USA. Originally, America's very own statue of Liberty was to be placed not in New York but at Port Said. The Statue of Liberty was originally inspired by the huge statues at Abu Simbel in southernmost Egypt, and Auguste Bartholdi, the sculptor of the statue, conceived the figure as "Egypt carrying the light of Asia". However, the Khedive Ismail decided that the project was too expensive, so the "Light of Asia" was sent to the US instead, where she became today's Statue of Liberty. This is where the huge ships wait to enter the Suez Canal, and it can be a sight to behold. Also of interest, but often missed, is the colonial architecture of the 19th century in the town center.

CURRENCY

What is the local currency? **Egyptian Pound**

- Are US Dollars accepted? Yes No
- Are GBP accepted? Yes No
- Are Euros accepted? Yes No
- Are there exchange facilities on the pier? Yes No
- Are credit cards readily accepted? Yes No

TELEPHONE

Country Code: **0020**
 City Codes: City Name Code
Port Said 066
Cairo 02

VISA INFORMATION

Do any nationalities require visas to enter this port? Yes No
 If so, please list: **All North American, Canadians, Europeans and Australian nationalities can get a quick trip stamp on the Ship upon arrival at the port. West & South Africans, South Americans and Russians should get pre-entry visas. These are the current published regulations, and they are subject to change at any time.**

Are ship blanket visas available for this port? Yes No

MONTHLY TEMPERATURES

Average monthly temperatures for each month of the year:

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Degrees Centigrade	18	19	21	23	26	28	29	30	29	27	24	20
Degrees Fahrenheit	64	66	70	73	79	82	84	86	84	81	75	68

IMPORTANT HOLIDAYS AND FESTIVALS

Dates, events and possible effect of a ship call

Date	Event	Effect on ship call
13 September till 13 October	First Day of Ramadan & lasting for 30 days	All the sights close early than normal days, by 14:30 - 15:00, therefore we always arrange for all the visits to take place first and delay the lunch to be served at the end of the day after that all visits are done. That said, we always offer snack boxes for the guests during the day due to the late lunch time. Or if possible, the Ship provides these snack boxes
7 January	Coptic Christmas day	All Military Museums are closed - Some of the sights close earlier than normal, by 3pm
20 January	Islamic New Year - Hijri year	All Military Museums are closed - Some of the sights close earlier than normal, by 3pm
31 March	Birth of Prophet Mohamed	All Military Museums are closed - Some of the sights close earlier than normal, by 3pm

8 April	Coptic Easter	All Military Museums are closed - Some of the sights close earlier than normal, by 3pm
25 April	Sinai Liberation Day	All Military Museums are closed - Some of the sights close earlier than normal, by 3pm
1 May	Labor Day	All Military Museums are closed - Some of the sights close earlier than normal, by 3pm
23 July	Revolution Day	All Military Museums are closed - Some of the sights close earlier than normal, by 3pm
6 October	Armed Forces Day	All Military Museums are closed - Some of the sights close earlier than normal, by 3pm
13-15 October	Bairam Feast	All Military Museums are closed - Some of the sights close earlier than normal, by 3pm
20-23 December	Grand Feast	All Military Museums are closed - Some of the sights close earlier than normal, by 3pm

IMPORTANT SERVICES

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
Airport	El-Gameel airport		50 km
Churches			
Catholic	Marie Elias	Friday & Sunday services	3 km
Synagogue	N/A	N/A	N/A
Mosque	Al Kabeer	During Prayers time (5 times a day: 5:00am, 12noon, 3:00pm 5:30pm & 7:00pm)	0.5 km
Protestant	Evangelist	Friday & Sunday services	1 km
Nearest Banks/ATM	Sonesta Port Said Hotel	24 Hours	200 m
Post Office	Post Office	8:00-15:00	200 m
Internet Services	Sonesta Port Said Hotel	24 Hours	200 m

ATTRACTIONS AND ACTIVITIES

The top cultural and historic points of interest:

	<i>Name</i>	<i>Distance from Port (km)</i>
1	The Military Museum in Port Said	4 km
2	National Museum (currently closed For Renovation)	500 m
3	Sights in Cairo	250 km

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
GOLF	N/A	N/A	N/A
SWIMMING BEACH	Public Beach	Daylight	4 km
Chair rental?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Daylight	
Changing facilities?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Daylight	
Nearest bicycle rental	N/A	N/A	N/A
Nearest scooter/moped rental	N/A	N/A	N/A

HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
5-star hotel	Helnan Port Said Hotel	750 m
moderate hotel	Sonesta Port Said Hotel	200 m
5-star resort/spa	Helnan Port Said (Swimming pool & Health Club)	750 km
moderate resort/spa	Sonesta Port Said Hotel (Swimming pool & Health Club Only)	200 m

SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **Shops are opened during Weekdays from 10:00am to 8:00pm, except for Sundays when some of the shops are closed.**

Are there any genuinely unique items for purchase in this region? (e.g. pearls, tanzanite, woolens, olives, etc.) **Local souvenirs like cotton clothes, jewellery.**

Can personal shoppers be booked through us? Yes No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port: **There are small local bazaars located in the Downtown area.**

DINING

Three (3) recommended restaurants:

<i>Name</i>	<i>Distance from Port (km)</i>
Maxim (Fish/various)	1 km
Abu Essam (Fish restaurant)	1.5 km
Pizza Pino	500 m