

PORT QUESTIONNAIRE

NAME OF PORT: DARWIN

Alternate spelling(s), if applicable: **N/A**

Phonetic pronunciation: **Dar-wen**

Is this port city the same as the Cruise Line's advertised destination? Yes No

Please provide a brief OPERATIONAL port description:

Darwin's new wharf facility is a totally integrated multi-modal transport project with emphasis on expansion and growth through the provision of efficient, world-class facilities. A concrete decked multi-user berth with a total length of 300m, Fort Hill Wharf provides modern air-conditioned passenger terminal facilities for visiting cruise ships and naval vessels. The port has wheelchair and mobility carts to assist passengers on the wharf.

PORT SPECIFICS:

Actual Name of Port (i.e. what a guest would tell a taxi driver): **Fort Hill Wharf**

Do ships dock or anchor? **Dock**

Is this port convenient for Turnarounds? Yes No

Is there a covered and secure luggage holding area? Yes No

Is this primarily a passenger or container port? **Passenger**

If docking, are there preferred berths? Yes No

If so, please elaborate: **Berth 1 & 2 - Fort Hill Wharf**

If anchoring, are there preferred tender landings? Yes No

Is there a terminal building? Yes No

Does the local Tourist Board provide services at the port? Yes No

Can we provide personnel for onboard tourism information? Yes No

DISTANCES (please use kilometers throughout the form)

Port to City Center: **1.2 km**

Gangway to coaches (tour or shuttle): **0.5 km**

Gangway to port entrance or terminal: **0.5 km**

Is it walking distance from the pier to City Center? Yes No

PIER FACILITIES

Are phones available on the pier? Yes No

If so, are phone cards needed? Yes No

Can phone cards be purchased on the pier? Yes No

Is Internet service available on the pier? Yes No

Are there any issues on the pier that affect wheelchairs? **No**

TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch?

Please elaborate: **Generally Easy**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **There is space for the coaches to line up efficiently**

How do guests reach the coaches? **Through terminal building**

What is the approximate walking distance to coaches? **0.5 km**

TRANSPORT

SHUTTLES

Is shuttle service required? Yes No

Are complimentary shuttles provided by the port? Yes No

Does the port require shuttling guests to the terminal / port entrance? Yes No

Can we supply shuttle service on request? Yes No

Are complimentary shuttles offered by local businesses? Yes No

Does the port provide dedicated crew shuttles? Yes No

Do local businesses provide dedicated crew shuttles? Yes No

What is the recommended shuttle drop-off point? **Paspaley Plaza, opposite the Tourist Information Centre**

What is the distance from port to drop-off? **1.2 km**

In normal traffic conditions, what is the drive time from port to drop-off? **4 minutes**

Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **No**

Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **No**

In this region, are public restrooms common? Yes No

If so, do they require local currency? Yes No

TAXIS

Are taxis normally readily available at the port? Yes No

Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **They must wait at the terminal building**

Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes No

Are most of the taxis good quality cars? Yes No

What is the hourly rate? **N/A**

What is the taxi rate from the pier to City Center? **Approximately \$10.00**

Are multiple currencies accepted? Yes No

Credit cards? Yes No

Would the taxi usually use the meter for cruise guests? Yes No

Are there unofficial taxis of which the guests should be made aware? Yes No

PRIVATE CARS

Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **They must wait at the terminal building**

Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **Taxi**

Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **Driver only**

PRIVATE ARRANGEMENTS

Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? If so, please describe: **No**

PUBLIC TRANSPORT

Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **Cullen Bay Ferry Terminal, 4.3 km, Destination: nearby Mandorah and the Tiwi Islands**

Are there any serious safety or health concerns about using public transportation in this port? If so, please detail: **No**

DESTINATION DETAILS

Please provide a DESTINATION description that would be useful for marketing purposes.

Darwin is the Northern Territory's multi-cultural capital, famed for its markets and festivals, cuisine and massive natural harbour. It is also the perfect base from which to explore the natural treasures of World Heritage-listed Kakadu and Litchfield National Parks as well as the Tiwi Islands.

CURRENCY

What is the local currency? **Australian Dollar AUD**

Are US Dollars accepted? Yes No

Are GBP accepted? Yes No

Are Euros accepted? Yes No

Are there exchange facilities on the pier? Yes No

Are credit cards readily accepted?

Yes No

TELEPHONE

Country Code: **61**

City Codes: City Name

Darwin

Code

08

VISA INFORMATION

Do any nationalities require visas to enter this port?

Yes No

If so, please list: **Please refer to www.immi.gov.au**

Are ship blanket visas available for this port?

Yes No

MONTHLY TEMPERATURES & RAINFALL

Average monthly temperatures and rainfall for each month of the year

	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>
Degrees Centigrade	28	28	29	28	28	26	25	26	28	29	30	29
Centimeters	42	36	32	10	2	0.2	0.1	0.5	1.5	6.9	14	25
Degrees Fahrenheit	82	82	84	82	82	79	77	79	82	84	86	84
Inches	16	14	12	4	1	0	0	0	1	3	5	10

IMPORTANT HOLIDAYS AND FESTIVALS

Dates, events and possible effect on a ship call

<i>Date</i>	<i>Event</i>	<i>Effect on ship call</i>
25 December 2009	Christmas Day	Majority of businesses remain closed
26 December 2009	Boxing Day	Majority of retail stores remain open
01 January 2010	New Years Day	Majority of retail stores remain open
26 January 2010	Australia Day	Majority of retail stores remain open
02 April 2010	Good Friday	Majority of businesses remain closed
03 April 2010	Easter Saturday	Majority of retail stores remain open
26 April 2010	Anzac Day	Majority of businesses remain closed until 1pm
03 May 2010	May Day	Majority of retail stores remain open
14 June 2010	Queen's Birthday	Majority of retail stores remain open
23 July 2010	Darwin Show Day	Majority of retail stores remain open
02 August 2010	Picnic Day	Majority of retail stores remain open

IMPORTANT SERVICES

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
Airport	Darwin International and Domestic Airport		7.3 km
Churches			
Catholic	St Mary's	Saturday 11:30am, 6:30pm. Sunday 8:30am, 9:30am	2.4 km
Synagogue	N/A		
Mosque	N/A		
Protestant	N/A		
Nearest Banks/ATM	Westpac, Commonwealth	Monday - Friday 9:30am - 4:00pm	1.5 km
Post Office	Australia Post	Monday - Friday 9:00am - 5:00pm Saturday 9:00am - 12:30pm	1.4 km
Internet Services	Internet Outpost Darwin	Monday - Friday 9:00am - 10:00pm	1.3 km

ATTRACTIONS AND ACTIVITIES

The top five (5) cultural and historic points of interest:

	<i>Name</i>	<i>Distance from Port (km)</i>
1	Aviation Heritage Centre	10.2 km
2	The Museum & Art Gallery Of The Northern Territory	3.9 km
3	Crocodylus Park	11.5 km
4	Territory Wildlife Park	65 km
5	Fannie Bay Gaol	8 km

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
GOLF	Darwin Golf Club	Monday - Friday - 7:00am - Dusk Saturday - Sunday - Before 7:00am and After 4:00pm	13.7 km
SWIMMING BEACH - 1	Mindil Beach	No swimming during Oct-Apr due to Box Jellyfish	4.1 km
Chair rental?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Changing facilities?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Other fees, if applicable	N/A		
SWIMMING BEACH - 2	Casuarina Beach	No swimming during Oct-Apr due to Box Jelly	15.1 km
Chair rental?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Changing facilities?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Other fees, if applicable	N/A		
Nearest bicycle rental	Darwin Bicycles	Monday - Friday 08:30am - 5:30pm Saturday 8:30am - 1:30pm	1.9 km
Nearest scooter/moped rental	The Scooter Shop	Monday - Friday 9:00am - 6:00pm	1.9 km

HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
two 5-star hotels	Mantra On The Esplanade	1.6 km
	SkyCity Darwin	3.8 km
two moderate hotels	Crowne Plaza Darwin	1.2 km
	Novotel Atrium	1.7 km
one 5-star resort/spa	Bamurru Plains	120 km
one moderate resort/spa	Mirambeena Resort	1.5 km

SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **N/A**

Are there any genuinely unique items for purchase in this region? (e.g. pearls, tanzanite, woolens, olives, etc.) **Aboriginal art work**

Can personal shoppers be booked through us? Yes No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port: **Mindil Beach Sunset Market, Mindil Beach, April to October**

DINING

Three (3) recommended restaurants:

<i>Name</i>	<i>Distance from Port (km)</i>
Crustaceans On The Whar	1.3 km
Tree Tops Restaurant	1.7 km
Rooftop Restaurant	2.8 km

Please list any local food specialties: **Seafood**