

PORT QUESTIONNAIRE

NAME OF PORT: ADELAIDE

Alternate spelling(s), if applicable: **N/A**

Phonetic pronunciation: **Ad-e-laide**

Is this port city the same as the Cruise Line's advertised destination? Yes No

Please provide a brief OPERATIONAL port description

The Adelaide Container Terminal, located at Outer Harbor, provides customers with state-of-the-art facilities and services ensuring the fast turnaround and efficient movement of goods. Vehicles are allowed on the pier

PORT SPECIFICS:

Actual Name of Port (i.e. what a guest would tell a taxi driver): **Flinders Port**

Do ships dock or anchor? **Dock**

Is this port convenient for Turnarounds? Yes No

Is there a covered and secure luggage holding area? Yes No

Is this primarily a passenger or container port? **Passenger**

If docking, are there preferred berths? Yes No

If so, please elaborate: **Berth 2 is for cruise vessels**

If anchoring, are there preferred tender landings? Yes No

Is there a terminal building? Yes No

Does the local Tourist Board provide services at the port? Yes No

Can we provide personnel for onboard tourism information? Yes No

DISTANCES (please use kilometers throughout the form)

Port to City Center: **22.5 km**

Gangway to coaches (tour or shuttle): **0.05 km**

Gangway to port entrance or terminal: **0.5 km**

Is it walking distance from the pier to City Center? Yes No

PIER FACILITIES

Are phones available on the pier? Yes No

If so, are phone cards needed? Yes No

Can phone cards be purchased on the pier? Yes No

Is Internet service available on the pier? Yes No

Are there any issues on the pier that affect wheelchairs? **No**

TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch? Please elaborate: **Generally Easy**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **There is a lot of space for coaches to line up efficiently**

How do guests reach the coaches? **Through terminal building**

What is the approximate walking distance to coaches? **0.05 km**

TRANSPORT

SHUTTLES

Is shuttle service required? Yes No

Are complimentary shuttles provided by the port? Yes No

Does the port require shuttling guests to the terminal / port entrance? Yes No

Can we supply shuttle service on request? Yes No

Are complimentary shuttles offered by local businesses? Yes No

Does the port provide dedicated crew shuttles? Yes No

Do local businesses provide dedicated crew shuttles? Yes No

What is the recommended shuttle drop-off point? **North Terrace near the Government House**

What is the distance from port to drop-off? **22.5 km**

In normal traffic conditions, what is the drive time from port to drop-off? **45 minutes**

Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **No**

Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **No**

In this region, are public restrooms common? Yes No

If so, do they require local currency? Yes No

TAXIS

Are taxis normally readily available at the port? Yes No

Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **They can drive directly on the pier**

Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes No

Are most of the taxis good quality cars? Yes No

What is the hourly rate? **N/A**

What is the taxi rate from the pier to City Center? **Approximately \$35.00**

Are multiple currencies accepted? Yes No

Credit cards? Yes No

Would the taxi usually use the meter for cruise guests? Yes No

Are there unofficial taxis of which the guests should be made aware? Yes No

PRIVATE CARS

Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **They can drive directly on the pier/gangway**

Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **Taxi**

Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **Driver only**

PRIVATE ARRANGEMENTS

Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? If so, please describe: **No**

PUBLIC TRANSPORT

Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **N/A - Shuttle service only**

Are there any serious safety or health concerns about using public transportation in this port? If so, please detail: **No**

DESTINATION DETAILS

Please provide a DESTINATION description that would be useful for marketing purposes.

Adelaide's city centre is a contrast of beautiful old buildings and modern super sleek new structures with Adelaide River a wonderful escape from the city's bustle. Adelaide is known as the city of churches and is filled with great restaurants, many attractions and is a good base for exploring the surrounding areas. Close to Adelaide are the Adelaide Hills with national parks and reserves. To the west is Adelaide's coastline with beaches and seaside suburbs. About one hour from Adelaide are the famous wine regions of the Barossa Valley and McLaren Vale.

CURRENCY

What is the local currency? **Australian Dollar AUD**

Are US Dollars accepted? Yes No

Are GBP accepted? Yes No

Are Euros accepted? Yes No

Are there exchange facilities on the pier? Yes No

Are credit cards readily accepted? Yes No

TELEPHONECountry Code: **61**City Codes: City Name
AdelaideCode
08**VISA INFORMATION**Do any nationalities require visas to enter this port?
If so, please list: **Please refer to www.immi.gov.au**Yes No

Are ship blanket visas available for this port?

Yes No **MONTHLY TEMPERATURES & RAINFALL**

Average monthly temperatures and rainfall for each month of the year

	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>
Degrees Centigrade	22	22	19	17	14	11	11	12	13	15	18	20
Centimeters	2	1.3	2.5	4.1	6	8	7.6	6.7	6	4.5	3.1	2.8
Degrees Fahrenheit	72	72	66	63	57	52	52	54	55	59	64	68
Inches	1	1	1	2	2	3	3	3	2	2	1	1

IMPORTANT HOLIDAYS AND FESTIVALS

Dates, events and possible effect on a ship call

<i>Date</i>	<i>Event</i>	<i>Effect on ship call</i>
05 October 2009	Labour Day	Majority of retail stores remain open
25 December 2009	Christmas Day	Majority of businesses remain closed
28 December 2009	Proclamation Day	Majority of retail stores remain open
01 January 2010	New Years Day	Majority of retail stores remain open
26 January 2010	Australia Day	Majority of retail stores remain open
08 March 2010	Adelaide Cup	Taxi availability is very limited
02 April 2010	Easter Friday	Majority of businesses remain closed
03 April 2010	Easter Saturday	Majority of retail stores remain open 3
26 April 2010	Anzac Day	Majority of businesses remain closed until 1pm
14 June 2010	Queen's Birthday	Majority of retail stores remain open

IMPORTANT SERVICES

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
Airport	Adelaide International & Domestic Airport		21.6 km
Churches			
Catholic	St Laurences	Monday & Tuesday 12:00pm Sunday - 9:00am, 11:00am	20.5 km
Synagogue	Beit Shalom Synagogue	Saturday 10:30am	22.1 km
Mosque			
Protestant			
Nearest Banks/ATM	ANZ Westpac Commonwealth	Monday - Thursday 9:30am - 4:00 pm Friday 9:30am - 5:00pm	3.1 km 9.3 km 7.1 km
Post Office	Australia Post	Monday - Friday 9:00am - 5:00pm Saturday 9:00am - 12:00pm	3.1 km
Internet Services	Aztec Cyber / Internet Cafe	Monday 12:00am - 3:00am, 11:00am - 3:00am Tuesay - Thursday 11:00am - 3:00am Friday - Saturday 11:00am-5:00am Sunday 11:00am - 12:00Cleland Wildlife Parkam	18 km

ATTRACTIONS AND ACTIVITIES

The top five (5) cultural and historic points of interest:

	<i>Name</i>	<i>Distance from Port (km)</i>
1	Cleland Wildlife Park	38.2 km
2	Seppeltsfield Wines	71.6 km
3	South Australia Museum	22 km
4	Art Gallery of South Australia	21 km
5	National Wine Centre	21 km

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
GOLF	Riverside	7:00am - sunset	15 km
SWIMMING BEACH - 1	Glenelg Beach	N/A	23.9 km
Chair rental?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Changing facilities?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Other fees, if applicable	N/A		
SWIMMING BEACH - 2	Henley Beach	N/A	17.9 km
Chair rental?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Changing facilities?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Other fees, if applicable	N/A		
Nearest bicycle rental	Bicycle SA	9:00am - 5:00pm	24.5 km
Nearest scooter/moped rental	Show and Go	Monday - Friday 9:00am to 6:00pm Saturday 9:00am to 2:00pm Sunday - Closed	25.4 km

HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
two 5-star hotels	Hilton	20.4 km
	Sebel Playford	20.3 km
two moderate hotels	Hotel Grand Chancellor	21 km
	Mercure Grosvenor	20.3 km
one 5-star resort/spa	Stamford Plaza	24.1 km
one moderate resort/spa	The Lakes Resort Hotel	13.2 km

SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **N/A**

Are there any genuinely unique items for purchase in this region? (e.g. pearls, tanzanite, woolens, olives, etc.) **Wine, Australian opals, chocolates**

Can personal shoppers be booked through us? Yes No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port: **Adelaide Central Market, 128 Grote Street, Adelaide SA 5000, 20.8 km**

DINING

Three (3) recommended restaurants:

<i>Name</i>	<i>Distance from Port (km)</i>
Red Ochre	20.3 km
Barton's Restaurant	20.7 km
Botanic Gardens Restaurant	21 km

Please list any local food specialties: **Wine and cheese, olives, chocolates**